

PUBLIC NOTICE

OKLAHOMA STUDENT LOAN AUTHORITY

525 Central Park Drive, Suite 600
Oklahoma City, OK 73105

AGENDA

Regular Meeting, March 23, 2022 – 3:30 P.M.

Public May Access by Using the Following Method:

<https://osla.webex.com/osla/j.php?MTID=m421f7d770093047883c17bdbd8be58f5>

1. CONVENE THE MEETING. Call to Order—Acknowledge Presence of Members for Quorum Purpose and Recognize Others Present.
2. THE MINUTES. Reading and Possible Approval of the Minutes of the January 25, 2022 Regular Meeting.
3. RECOMMENDATION ITEMS.
 - A. Consideration and Possible Ratification of Avtex Premier CSA – Annual Renewal of Genesys Telephony System Quote - \$137,433.38. **EXHIBIT A.**
 - B. Consideration and Possible Ratification of Avtex Dialer Session Expansion Quote - \$128,023.23. **EXHIBIT B.**
 - C. Consideration and Possible Approval of OSLA True Digital Exchange Migration-OneNet Quote - \$18,600.00. **EXHIBIT C.**
 - D. Consideration and Possible Approval of OSLA True Digital Audit and Hourly Service Quote - \$8,820.00. **EXHIBIT D.**
 - E. Consideration and Possible Approval of OSLA's consulting arrangement with Clarus for production of proposal on FSA's upcoming Unified Servicing and Data Solution (USDS) solicitation.
 - F. Consideration and Possible Approval to Create a new position for Vice President, to include a promotional increase.

4. BUSINESS OFFICE AFFAIRS.

A. Report of Status of Current Year Budget and Expenditures as of February 28, 2022 and Possible Approvals Related Thereto.

B. Presentation of KPMG's SSAE-18 audit reports on OSLA's Description of the Federal Loan Servicing System for the period of July 1, 2021 to December 31, 2021. (SEPARATE BOOK).

5. FINANCIAL REPORT. Schedule of Assets, Liabilities and Equity as of February 28, 2022.

6. REPORTS ON OPERATIONAL MATTERS.

A. President's Activity Report.

B. Division of Loan Management. Report on Loan Management Activities.

C. Division of Finance. Report on the financial status of various bonds, note or loan programs of the Authority and matters related thereto.

D. Division of Information Technology. Report on Information Technology Activities.

E. Division of Human Resources. Staff Employments, Terminations, Transfers and Other Personnel Actions and Possible Approvals Related Thereto.

7. NEW ITEMS. Discussion and possible action on any matters not known about or which could not have been reasonably foreseen prior to the time of posting the agenda.

8. FUTURE MEETINGS. Establish time and date of future meeting. (April 26, 2022)

9. ADJOURNMENT.